



Home Connect Volunteer Confidentiality Agreement

I, _____, understand that in the course of my work with the Home Connect program, I may learn certain personal facts about individuals being served that are highly personal and confidential in nature. Examples of such information are medical treatments, finances, living arrangements, relationships with families and others. I understand that all such information must be treated as completely confidential. Except to the program chair who needs to know, I agree not to disclose information of a personal and confidential nature. I agree to talk with the program chair or office staff when I have questions about confidentially and/or my possible violation of such confidentiality.

I have read this form and understand it.

Signature of Volunteer: _____

Email: _____

Phone: _____

Date: _____

For more information, contact Debbie Leidheiser at 804-514-7742 or by email at Debbie.leidheiser@gmail.com



Home Connect Telephone Reassurance Program

Mission Statement: The Telephone Reassurance Program will promote security of our Home Connect members while reducing isolation, victimization, and health concerns, by contact through weekly telephone reassurance calls. To accomplish its goal, the program will be administered by church member volunteers.

General Information: Many older adults face social isolation and loneliness. Being separated from family and friends, the loss of loved ones and declining health are some of the causes of loneliness and can have adverse health effects – such as increased risk for hospital readmission, dementia, and increased risk for falls. The Telephone Reassurance Program is designed to help older adults in our church stay connected to the community.

The program is supported by volunteers who stay in touch with our Home Connect adults by calling them one to two times a week for a brief phone call. Each phone call provides program participants with a listening ear, an encouraging word, and reassurance that someone cares about them and will be checking on them on a regular basis. The program is designed for individuals or couples who live alone or feel isolated, or for members going through medical treatments and serves as a lifeline for this population in our church community.

One of the most effective means of reducing isolation, victimization and health concerns is contact through a telephone call. Many times, an adult may fall or become injured and does not receive help for extended periods of time. This service not only ensures their safety, but peace of mind for relatives and neighbors who care about them. This has been a successful service in many areas of the country.

Participants will receive a phone call weekly from a church member volunteer.

- The names for potential participants come from First Fairhope.
- A contact person is listed on the homebound form in case the volunteer cannot reach the participant after several tries.
- All participants agree to the program guidelines.
- The volunteers have gone through a brief training.

Benefits to the older adult:

- Isolated older adults' benefit from personally talking one-on-one to another individual.
- If an older adult doesn't answer the phone, the volunteer will call again.

- Well-being of the older adult. An information sheet is completed with participant information.
- Bible studies, crime prevention information and other resources will be mailed to each applicant several times a year.

Benefits to the church community:

- First Fairhope affirms that older adults are valued by our church community and should have care available.
- Develops a partnership between church members for more efficient problem solving with older adults and safety issues.
- Expand information and referral resources, if needed.

The Telephone Reassurance Program is free of charge and will continue until the individual no longer wishes to participate.

For more information on the Telephone Reassurance Program or to get involved as an older adult, an adult going through medical treatments, or to volunteer, contact Debbie Leidheiser at 804-514-7742 or by email at Debbie.leidheiser@gmail.com



Home Connect Volunteer Form

Many of our members have served the church faithfully for many years and are now unable to attend church services or events regularly. Some of these members may be unable to leave home and these limitations may be temporary or long-term. Whatever their circumstances, these members are unable to participate in services on the campus and they miss the fellowship of the church family. To create a bridge between the church and the people who cannot attend, First Fairhope has formed a new ministry to serve, *Home Connect*.

There are many ways to serve in this ministry. You can choose one or more options by checking the boxes below. Once we receive your form, we will contact you with the name of the person assigned to you, along with forms you can use to document and organize your participation.

I am willing to:

- Telephone at least once a week (Telephone Reassurance Program)
- Send encouraging cards or notes.
- Pray for and with a Home Connect member.
- Visit a Home Connect member.
- Deliver a meal.
- Hold a weekly Bible study by phone or in person.
- Provide periodic transportation for a Home Connect person.
- Provide clean up and repair at their home.

Your contact information:

Name _____

Phone (home/cell) _____

Email _____

Need more information? Contact Debbie Leidheiser by email at Debbie.Leidheiser@gmail.com, or phone 804-514-7742.

“Truly, I say to you, as you did it to one of the least of these my brothers, you did it to me.”